



Introducing CloudCare®

The Intelligent Orchestration Engine Powering AI-Driven Virtual Care at Scale

CloudCare, the AI-powered CloudCare Learning Orchestration Interoperability Engine™ (CLOIE), is the only unified platform that seamlessly combines device-less patient engagement, device-based remote monitoring, and AI-powered, drag-and-drop data orchestration. At the center of the Life365 virtual care solution, CloudCare eliminates the need for multiple point solutions by connecting systems, automating workflows, and scaling remote care across populations—securely, intelligently, and at enterprise scale.

As healthcare shifts to value-based care, providers and payors share a common challenge: the need for timely, actionable data to improve outcomes and reduce costs. Yet too often, critical patient information remains locked in siloed systems. Life365 CloudCare eliminates this disconnect, serving as the central orchestration layer that unifies data, integrates workflows, and enables connected, cost-effective virtual care.

The Six CloudCare Modules

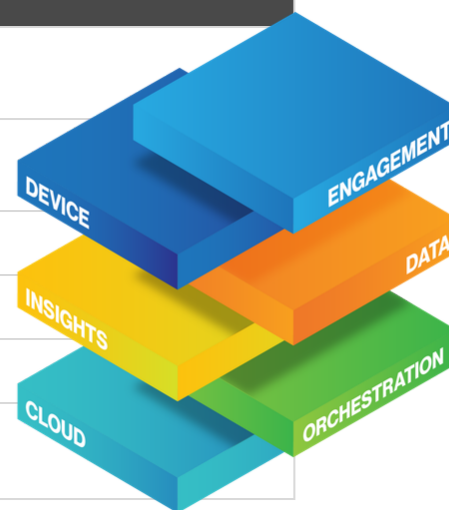
CloudCare is not a single tool. It is an integrated stack of six purpose-built modules — each solving a distinct clinical or operational problem. Together they form the only end-to-end care orchestration platform in the market.

	Data Orchestration	Connects EMRs, CRMs, labs, pharmacies, payors, and devices via HL7, FHIR, and open APIs across all major platforms including Epic and Oracle Health.
	Doppler-Intelligent Care Triage	Reduces noise, surfaces early warning signals, and supports timely interventions.
	CareSignals.ai	Aggregates all data sources into one complete patient record — Vitals, SDOH, Voice Biomarker, Survey Questions, Telehealth visits, and all connected CloudCare Marketplace apps.
	Insights	Transforms raw device and patient data into actionable insights. Works autonomously on patient tasks in the background and reports status back to the user while the clinician focuses on care delivery.
	Configurator	Configures CloudCare to the precise clinical and operational needs of each client's specific patient population — not a generic one-size-fits-all deployment.
	Personalize	Configures care pathways and engagement workflows to each client's clinical protocols and patient population. Tracks outcomes and engagement effectiveness to continuously refine care delivery.

Designed to Rapidly Scale with Security & Simplicity

A Multi-Layered Orchestration Framework

Layer	Function	Key Highlights
Cloud Provider	Platform independence	Azure, AWS, Google, Oracle - FedRAMP & HIPAA ready
Orchestration Engine	Workflow coordination	AI routing, microservices, metadata generation
Insights Layer	Smart data handling	Early interventions through AI prioritization
Data Layer	Secure storage	Containerized, metadata-rich datasets for FDA traceability
Device Layer	Connectivity	1,000+ integrated devices for remote patient monitoring
Engagement Layer	Personalization	Conversational AI for patient engagement



Three Capabilities No Competitor Has

- **Device-less IVR Voice Engagement**

CloudCare is the only enterprise orchestration platform with broadband-free, device-less, voice-first patient engagement. No smartphone required. No app. No broadband connection. Patients are reached on any landline or basic mobile phone via intelligent IVR that adapts to the individual.

- **End-to-End Order Fulfillment & Device Logistics**

CloudCare is the only orchestration platform with a fully integrated device supply chain. Bulk ordering, drop-ship direct to patient, order automation, supplier catalog management, and supplier integration are all native capabilities — not third-party bolt-ons.

- **Multi-Payor Simultaneous Data Routing**

A single device integration in CloudCare routes data simultaneously to VA, DHA, CMS, and all commercial payors the patient is enrolled with. No other platform in the market enables simultaneous federal and commercial co-deployment from one connection.

Who CloudCare Serves

- **MA Payors & Providers:**

Automates care gap closure, improves Star Ratings, reduces readmissions, and lowers total cost of care.

- **VA/Federal/DoD**

VA Protocol Library and LifePathways™ care pathways. FedRAMP Ready/Automated and VA ATO Ready/Automated credentials. Simultaneous routing to VA, DHA, and CMS from one integration.

- **Device Companies**

Integrate once — route to VA, DHA, CMS, and all commercial payors simultaneously. Order fulfillment handles device logistics, drop-ship, and supplier management end to end.

- **RHTP/Rural Health**

Scalable chronic disease management through innovative care delivery models—extending access and continuous monitoring across rural populations. Includes drop-ship device fulfillment.

- **ACOs/Value-Based Care**

Connects devices to payors and providers, allowing integration once and deployment everywhere acquiring actionable data in a cost-effective manner.

- **Cloud Partners & Integrators**

Configurator significantly reduces integration time with AI-suggested population setups. One platform replaces 5–7 point solutions, reducing IT complexity and accelerating enterprise deployment.