

Turn-key Telehealth

Getting Started is Easy –
Ready to Go, Out of the Box.



Engage Patients Beyond the Traditional Point of Care

From health & wellness programs to chronic care management, the Life365 Health Platform enables care providers and patients to stay virtually connected and share actionable health data remotely.

Turn-Key Telehealth and Remote Patient Monitoring for Higher Acuity Patients

Our MyLife365 software suite provides “turn-key” Remote Patient Monitoring (RPM) solutions, pre-configured to meet your patients’ needs, and ready to use, right out of the box.

MyLife365 uses smart tablets with cellular connectivity, configured with software to create a “purposed device” designed for RPM. The patient receives a tablet that displays a simple user interface with only the apps and content needed for your specific RPM program (eg: recording / transmitting vital signs, educational and support content, and other patient engagement tools).

The “kiosked” software environment provides strong security, ensures ease of use, and enables efficient maintenance with remote technical support capabilities and updates.

MyLife365 provides an enhanced patient experience beyond just vitals collection, including 2-way video capabilities for virtual visits, patient surveys for health status and ongoing assessment. Other apps available for patient engagement can be customized to meet the needs of your patient populations.

Data captured through the Life365 Platform is sent to the cloud and accessed from sources that meet your workflow. Data can be accessed in our Life365 Clinical, Admin and Patient Portals – or through EHR and client back-end systems via API integration.

The Benefit

- Gain better insights to patient health status between in-office visits
- Avoid costly / complex healthcare utilization, admissions & readmissions
- Enable earlier interventions when needed / and better patient outcomes
- Increase patient engagement, satisfaction, and confidence in the ability to self-manage their health
- New revenue opportunities from new & broadened reimbursement



Consider the device a blank canvas for new apps

Utilizing the Android operating system enables Life365 software to update existing apps and services – or add new, customized apps as patient needs change.

- Custom Applications
- Surveys & Assessments
- Education Materials
- Notifications & Messaging
- Video & Telehealth Consult



Key Features

- **Simplified Patient Experience:** Centered on 4G (or 5G) tablet, supportive of video visits and education delivery. End-to-end UX is well suited for older patient population, individuals with dexterity and vision impairment and others who might be less comfortable with technology.
- **State of the Art Telehealth:** Utilizes Zoom for video visits, compatible for clinicians to continue use of AdvancedMD to schedule and initiate video sessions.
- **Integrated Platform:** Clear path for Remote Patient Monitoring that can integrate with Salesforce Health Cloud, and EHRs (via Redox). Easily integrated to hundreds of connected medical devices to measure vitals such as blood pressure, weight, blood glucose, oxygen saturation, temperature and EKG.
- **Robust and Flexible:** Includes rich reporting on tablet usage per patient, a mechanism for collecting patient feedback with custom survey questions, optional consent form capability, ability to add custom apps.
- **“White Glove” Logistics:** Shipping devices with custom / white label program and user support materials addressed to patients, with options for tablet retrieval, customer service, tech support, etc.
- **Secure Platform:** Compatible with HIPAA and HITRUST requirements.

Other Support & Services



Systems Integration

If you prefer patient data delivered directly to your existing EMR or software system, Life365’s APIs enable integration with various software systems to optimize clinician workflow.



Remote Monitoring Support

If you need to augment your staff, Life365 offers clinical monitoring services and call center support through our partnerships with leading remote care service providers.



Distribution & Delivery

Our teams can configure and ship kits directly to patient homes, ready to go – or provide delivery to the point of care.

CPT® Codes for Reimbursement

Code 99453 • \$19.19

One-time reimbursement for initial set-up and patient education.

Code 99454 • \$63.16

Reimbursement of remote monitoring equipment – once every 30 days.

Code 99457 • \$50.94

Remote physiologic monitoring treatment services – initial 20 minutes.

Code 99458 • \$41.17

Remote physiologic monitoring treatment services – each additional 20 minutes.